



ACCESS WELCOME GUIDE DOOLEY'S HOTEL WATERFORD



CONTENT

A WARM WELCOME	1
CONTACT INFORMATION	2
GETTING HERE	3-4
KEY ACCESSIBILITY FEATURES	5-9
INFORMATION	
SERVICES	
FACILITIES AND EQUIPMENT	
PARKING	
BUILDING ENTRANCE	
ACCESS TO PUBLIC AREAS	
RESTAURANT OR DINING ROOM OR BAR	
BEDROOMS AND BATHROOMS - GENERAL	
WHEELCHAIR ACCESSIBLE BEDROOMS AND BATHROOMS	
GALLERY OF IMAGES	10-11
ACCESSIBLE DESTINATION HIGHLIGHTS	12
EMERGENCY AND MEDICAL INFORMATION	13

A WARM WELCOME

Dooley's Hotel Waterford is committed to ensuring that all visitors and guests have a full and equal opportunity to benefit from the goods, services, privileges, advantages, and accommodations offered by the hotel.

To understand the types of rooms and facilities that are available at this venue, please see below.

If we have not covered your access needs in this document, please contact us on 051 873 531 or email: hotel@dooleys-hotel.ie and we will discuss your needs and will be delighted to offer our assistance where we can.

We look forward to meeting you and offering you the warmest of Dooley's Hotel welcomes!





CONTACT INFORMATION

To speak to a member of our friendly team, please get in touch with us via telephone or email and we will be happy to help.

Contact us by telephone on:
051 873 531

Contact us by email on:
hotel@dooleys-hotel.ie

Follow or contact us on
Facebook/Instagram:
Dooley's Hotel Waterford
[@dooleys_hotel](#)

GETTING HERE

Pre Arrival:

Eircode (Postcode): X91 P86C

Here are the details about accessible public transport options, car hire and taxi services:

By taxi:

There is a taxi rank located directly outside the hotel at the bus station. The hotel is directly accessible from this taxi rank. Accessible taxis are available on request with the local providers mentioned below:

Rapid Cabs

Email: info@rapidcabs.com

Phone Number: (051) 858 585

Ardkeen Taxis Waterford

Email: info@ardkeentaxis.ie

Phone Number: 087 333 3333

Airport:

Dublin Airport which is 176km from the hotel.

Ferry Port:

Rosslare Europort (County Wexford) is approximately 75km from the hotel.



GETTING HERE

By car:

Dooley's Hotel Waterford does not have it's own private car park. The Merchants Quay Car Park is located directly opposite the hotel. There are multiple accessible parking spaces located in this car park.

By Train:

The nearest railway station to the hotel is Waterford Plunkett Railway Station which is approximately 1km away. All accessible information can be viewed at: <https://www.irishrail.ie/en-ie/station/Waterford-Plunkett>

By Bus:

There are multiple different public bus services linking to Waterford from all areas of Ireland who provide for accessible needs. These bus services arrive directly outside Dooley's Hotel. Some examples of bus services include:

Dublin Coach

Email: info@dublincoach.ie

Phone Number: +353 (0)1 465 9972

JJ Kavanagh

Email: info@jjkavanagh.ie

Phone Number: (0818) 333 222

There is also many local Waterford City bus lines providing access to all areas of the city.



KEY ACCESSIBILITY FEATURES

5



We want our hotel to be your home away from home and we have a range of accessibility features to support you during your stay which are summarised below.

INFORMATION

Large-print information: We have the following information in large print on-site: Registration Cards, Terms & Conditions, Menus.

Tactile signage: Tactile signage is available. This includes Braille.

SERVICES

Disability awareness or equality training: Disability awareness or equality training is provided for staff.

Assistance available 24 hours: There is 24-hour guest assistance available.

Emergency evacuation plan for guests with disabilities or access requirements: Personal or General Emergency Evacuation Plans are in place for guests with disabilities.

KEY ACCESSIBILITY FEATURES

6



Free familiarisation visits: Free familiarisation visits are available. Guests are welcome to arrange a visit ahead of booking or visiting to familiarise themselves or others with the venue at no additional cost.

FACILITIES AND EQUIPMENT

Emergency alarm with flashing lights: There is an emergency alarm with strobe or flashing lights, to alert deaf guests to a fire or other emergency scenario. Available in all public areas of the hotel and in bedrooms.

Facilities for assistance dogs: Facilities are available for assistance dogs e.g. water bowls, toilet area, etc.

Enclosed outdoor area: There is an enclosed outdoor area for customer use.

Sensory equipment: We have a sensory box available at the front desk.

Wheelchair or scooter charging point: There is at least one wheelchair or scooter charging point.

KEY ACCESSIBILITY FEATURES

7



Wheelchair accessible toilet in public areas: There is a wheelchair accessible toilet in the lobby of the hotel. This toilet has:

- Step-free access
- A large manoeuvring space
- A transfer space on one side of the toilet with a drop-down grab rail
- Horizontal grab rail positioned on the wall adjacent to the toilet
- An emergency assistance alarm within reach from the floor

PARKING

Accessible parking: The Merchant's Quay Car Park located directly opposite the hotel has multiple accessible parking spaces available. As we do not have our own car park, we recommend guests to use this car park for convenience. This car park is private and additional costs may apply.

Step-free route with firm surface from car park to entrance: There is a step-free route with a firm surface from the parking to the main entrance of the hotel. The hotel is less than 100m from the car park.

BUILDING ENTRANCE

Step-Free Entrance: The main entrance to the hotel is step-free with two doors opening to a width of 160cm.

KEY ACCESSIBILITY FEATURES

8



ACCESS TO PUBLIC AREAS

Step-free access to all public areas: Step free access to the hotel lobby, Dry Dock Bar, New Ship Restaurant, Rita Nolan Suite, and public bathrooms.

Lift: There is one lift available providing access to all 4 floors of the hotel. Our accessible bedrooms have full step-free access although some rooms on the higher floors require guests to take some steps to access their room.

Stairs: The stairs include handrails.

RESTAURANT AND BAR

Wheelchair-accessible food and beverage outlet: Both have step-free access, wide aisles to allow manoeuvrability, and accessible seating areas with tables at appropriate heights.

Quieter table: A table located in a quieter area is available, where noise is minimised.

Table service: Table service is standard for food service, and is available upon request for drinks service.

Dietary Requirements: We cater for all dietary requirements.

KEY ACCESSIBILITY FEATURES

9



BEDROOMS & BATHROOMS

Bedroom with en-suite bathroom: All bedrooms have an en-suite bathroom.

Shower Unit: Some bedrooms have a walk-in/wheelchair accessible shower, while others have a shower over a bath. Walk-in shower available on request.

Fridge: Our bedrooms do not come equipped with fridges, although medication can be stored safely in a fridge upon request.

Furniture rearranged in bedroom on request: To create additional space, furniture can be rearranged on request.

Wheelchair Accessible Bedrooms & Bathrooms: We have wheelchair accessible bedrooms/bathrooms with step-free access, door width of 80cm, internal circulation space of 1.5mX1.5m, an emergency assistance alarm, and a bed height of 50cm. Bathrooms are equipped with roll-in showers, emergency assistance alarms, shower seat, transfer space on one side of toilet, grab rails. Floor surfaces are firm, level, and slip-resistant.

Twin or double bed options in wheelchair-accessible rooms: Both double and twin bed configurations are available across wheelchair-accessible bedrooms. Not all configurations may be available in every room.

GALLERY OF IMAGES

10





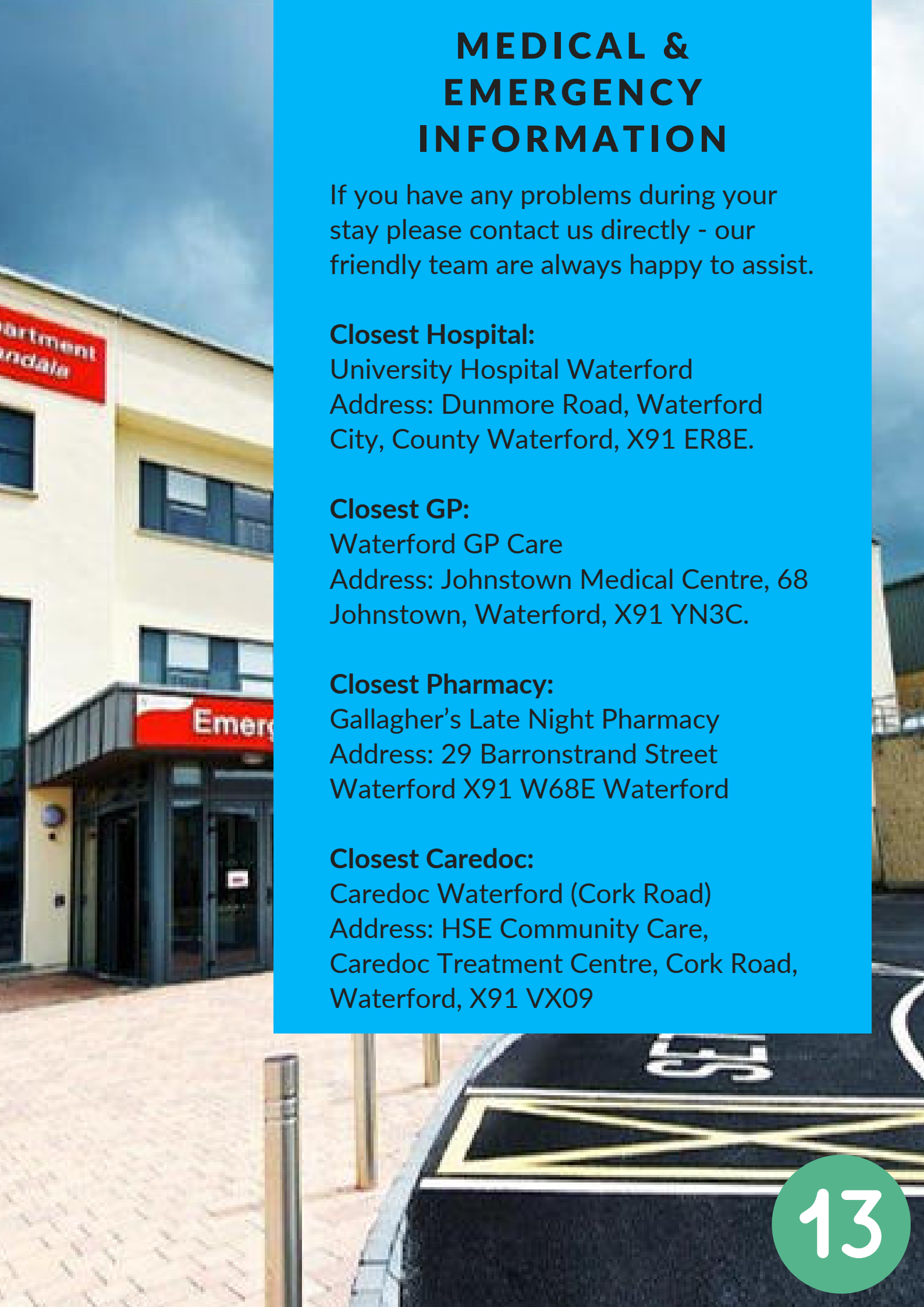
ACCESSIBLE DESTINATION HIGHLIGHTS



"Disclaimer: The accessibility information provided by these businesses has not been independently verified. We do not guarantee the accuracy or completeness of this information. If you have specific accessibility requirements or concerns, we strongly recommend that you contact the business directly to confirm whether the venue meets your needs".

Attractions:

- Mount Congreve Gardens
- House of Waterford Crystal
- The Viking Triangle
- Theatre Royal
- Lafcadio Hearn Japanese Gardens Tramore
- Waterford Suir Valley Railway



MEDICAL & EMERGENCY INFORMATION

If you have any problems during your stay please contact us directly - our friendly team are always happy to assist.

Closest Hospital:

University Hospital Waterford
Address: Dunmore Road, Waterford
City, County Waterford, X91 ER8E.

Closest GP:

Waterford GP Care
Address: Johnstown Medical Centre, 68
Johnstown, Waterford, X91 YN3C.

Closest Pharmacy:

Gallagher's Late Night Pharmacy
Address: 29 Barronstrand Street
Waterford X91 W68E Waterford

Closest Caredoc:

Caredoc Waterford (Cork Road)
Address: HSE Community Care,
Caredoc Treatment Centre, Cork Road,
Waterford, X91 VX09



Est. 1947

Dooley's Hotel

Waterford Ireland



**Fáilte
Ireland**

**WE LOOK FORWARD TO
WELCOMING YOU!**